

Sales Order Web Portal with Real-Time Coordination

Improve customer, sales representative, and distributor collaboration with a robust web portal system:

- Manage customer sales orders faster
- Monitor real-time sales order status
- Communicate shipping tracking numbers
- Share price lists and inventory availability
- Eliminate endless email chains and voicemails

The **PULSE Sales Order Web Portal** provides real-time collaboration with your customers, sales reps, and distributors using notes, documents, emails, and reports. The system is webbased, so it will work from any location and is always up-to-date. The portal is fully integrated with your Macola® ERP software, so you can start using it immediately. Traditionally, customers, outside sales reps, and distributors have to contact your internal team to obtain updated order status, pricing, inventory availability, shipping tracking numbers, etc.

The PULSE Sales Order Web Portal puts your customers, sales personnel, independent reps, and distributors to work for you.

- Customers, sales reps, and distributors can enter their own sales orders.
- Instant notification when an order ship or a ship date is changed.
- Tracking numbers are available online to reduce phone calls.
- New sales orders can be put on hold pending internal review and approval.

Dashboard and reports

Create custom dashboard reports using your unique user-defined searches or use existing reports. Design the display of fields, add or remove columns, filter, sort, and group by any data field.

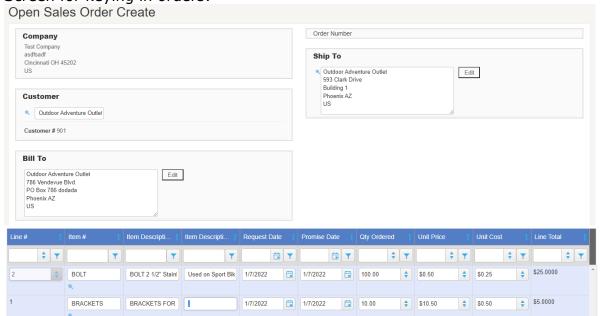
Sales Order Report Menu:

Status Group	Q
Name	Count
Open Sales Orders	145
Invoiced Sales Orders	216
Lost Sales Quotes	6
Converted Quotes	2
Open Quotes	3

List of open orders:



Screen for keying in orders:



Collaborate and Communicate

Sales orders are all in one place. You can share documents, review and accept changes, correspond with customers/salespersons/distributors. All sales order changes are tracked and can be viewed by all. Receive an automated text or email for important events such as date or price changes, approvals, new notes, etc.

Integrated Notes Engine

Provides a convenient space for sharing notes regarding a specific order.



Security and Control

By user, you can control read/write permissions for any sales order data field and how each field is displayed. Add restrictions to processes for regulated industries, like chemical and food manufacturers. You can also control which data fields are viewable and which can be modified (promise date, price, quantity, etc.). Modified data fields are optionally real-time updated to your Macola® database.

Sales Order System Flow

The sales order is created by your customer, sales rep or distributor

It can be updated to Macola or first reviewed by your customer service team.



You OK the order

Your customer, sales rep or distributor can leave the order as is. Or can add notes or change data fields such as promise dates, quantities, price, etc.



Your customer, sales rep or distributor gets notified of all changes and changes



The sales order is shipped

Your customer, sales rep or distributor is automatically notified of the shipment along with the tracking number.

What does it cost, and what is included?

Please refer to our price list. The first four hours of customizations are included in the price of the software. Additional customizations to meet your unique needs, testing, training, and implementation assistance are invoiced separately. Our annual maintenance and support fee includes unlimited training, support calls, and software updates.

For more information or a demonstration, call (513) 723-8091 or Sales@LeahyConsulting.com or visit www.PulseDashboard.com

Leahy Consulting is an independent ERP consulting company with 30 years of experience supporting and optimizing Macola® ERP systems. Leahy Consulting is not affiliated with ECi® Software. Leahy Consulting and Microfuse are partnering to offer this software to Macola® users.

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